



Image credit: <https://randomuser.me/>

Jane Webb, Administrator

Associate Dean, College of Forestry
Pine State University

Demographics

Mid-career

PhD in subject discipline, possibly another advanced degree

Third academic position; goal to be a dean or provost before retirement

Technology Comfort

Moderate with general technology

Very high skills with discipline-specific

General research skills vary

Quote

“I’m not worried about the broad picture, I don’t want to learn new tools. I need to know I’m getting authentic data on this subject, and I need it very quickly.”

Constraints

Time: Low

Money: Low to medium

Expertise: Low to medium

Needs

One-stop searching across archives, records, published materials

In-depth reference assistance and subject access

Digital content rather than paper

Does not have time to understand tools

Scenarios

- ❖ Only interested in records of institution; may be unaware that relevant materials may also come from other sources or repositories
- ❖ Search by subject regardless of provenance
- ❖ “I need everything you have on the history of the college experimental forest for a meeting with a donor on Friday. Send as a zip file to my email.”
- ❖ Needs pictures of building construction, including dedication ceremony (program, videos, photos), for family of a donor
- ❖ Needs original boundary map of a park co-owned by the university and the city
- ❖ Find final reports from committee chairs for previous presidential search committees