

1. Were you satisfied with the scope of the books included in the pilot? View the DDA Profile here: [DDA Profile](#)

		Response Percent	Response Count
Not Satisfied		4.9%	2
A Little Satisfied		19.5%	8
<b>Mostly Satisfied</b>		<b>56.1%</b>	<b>23</b>
Very Satisfied		19.5%	8
	Comments		10
answered question			41
skipped question			1

2. Were you satisfied with the publishers that participate in the Pilot? Current publishers include: • ABC-CLIO • Ashgate Publishing • BRILL • Cambridge University Press • Earthscan • Hodder Education • John Wiley & Sons • Oxford University Press • Pharmaceutical Press • Sage Publications • Taylor & Francis • The Policy Press

		Response Percent	Response Count
Not Satisfied		0.0%	0
A Little Satisfied		25.0%	10
<b>Mostly Satisfied</b>		<b>65.0%</b>	<b>26</b>
Very Satisfied		10.0%	4
	Comments		11
answered question			40
skipped question			2

### 3. What other publishers would you like to see included in the future?

	Response Count
	20
answered question	20
skipped question	22

### 4. Did your library choose not to purchase titles in print because the titles are in the pilot?

		Response Percent	Response Count
Always		12.5%	5
<b>Sometimes</b>		<b>77.5%</b>	<b>31</b>
Never		10.0%	4
	Comments		15
	answered question		40
	skipped question		2

### 5. Is there more acceptance of ebooks on your campus as a result of this pilot?

		Response Percent	Response Count
Yes		7.5%	3
No		15.0%	6
<b>Unsure</b>		<b>77.5%</b>	<b>31</b>
	answered question		40
	skipped question		2

### 6. Are you seeing an increase in ebook order requests?

		Response Percent	Response Count
Yes		36.6%	15
No		34.1%	14
Unsure		29.3%	12
Comments			10
answered question			41
skipped question			1

### 7. Are you using GOBItween to determine if a title is included in the pilot?

		Response Percent	Response Count
Yes		50.0%	19
No		50.0%	19
Comments			12
answered question			38
skipped question			4

### 8. Were you involved in loading MARC records for the DDA Pilot?

		Response Percent	Response Count
Yes		38.1%	16
No		61.9%	26
answered question			42
skipped question			0

**9. How soon did you load new ebook records after they were made available?**

		Response Percent	Response Count
Immediately		53.3%	8
Within one week		40.0%	6
Within one month		6.7%	1
Other		0.0%	0
	Comments		5
	answered question		15
	skipped question		27

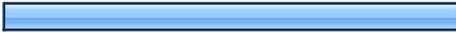
**10. What problems did you encounter with loading records? Were they related to the additional workload or were they technical issues?**

	Response Count
	16
answered question	16
skipped question	26

**11. Were you satisfied with the quality of the MARC records you received? If not, what could be improved?**

	Response Count
	14
answered question	14
skipped question	28

## 12. What discovery option(s) did you provide for the pilot titles?

		Response Percent	Response Count
Local load of records		80.0%	28
Summit		68.6%	24
WorldCat Local		51.4%	18
		answered question	35
		skipped question	7

## 13. Did you feel that these option(s) were adequate for patrons to find the content?

		Response Count
		35
		answered question
		35
		skipped question
		7

## 14. How else would you want patrons to discover content?

		Response Count
		15
		answered question
		15
		skipped question
		27

### 15. Does your library use OCLC's Knowledge Base?

		Response Percent	Response Count
Yes		30.6%	11
<b>No</b>		<b>36.1%</b>	<b>13</b>
Unsure		33.3%	12
<b>answered question</b>			<b>36</b>
<b>skipped question</b>			<b>6</b>

### 16. If yes, please rate your satisfaction with the Knowledge Base

		Response Percent	Response Count
Not Satisfied		20.0%	2
<b>A Little Satisfied</b>		<b>50.0%</b>	<b>5</b>
Mostly Satisfied		20.0%	2
Very Satisfied		10.0%	1
Comments			9
<b>answered question</b>			<b>10</b>
<b>skipped question</b>			<b>32</b>

### 17. What is your perception of the quality of the catalog records for the pilot titles?

		Response Percent	Response Count
Not Satisfied		24.2%	8
A Little Satisfied		15.2%	5
<b>Mostly Satisfied</b>		<b>57.6%</b>	<b>19</b>
Very Satisfied		3.0%	1
	Comments		11
	answered question		33
	skipped question		9

### 18. Are you surprised by your library's usage? If so, what was surprising and why?

	Response Count
	25
answered question	25
skipped question	17

### 19. Is there anything additional you would like to see in the weekly statistics reports?

	Response Count
	17
answered question	17
skipped question	25

**20. Do you feel like this is a successful pilot? Why or why not?**

**Response  
Count**

31

**answered question**

**31**

**skipped question**

**11**

**21. What could have been done differently and/or what should be different going forward?**

**Response  
Count**

21

**answered question**

**21**

**skipped question**

**21**

**22. Name (optional)**

**Response  
Count**

18

**answered question**

**18**

**skipped question**

**24**

**23. Institution**

**Response  
Count**

38

**answered question**

**38**

**skipped question**

**4**

**Page 1, Q1. Were you satisfied with the scope of the books included in the pilot? View the DDA Profile here: [http://www.orbiscascade.org/index/cms-file-system-action/collection\\_development/allianceddapilotprofilemay11.doc](http://www.orbiscascade.org/index/cms-file-system-action/collection_development/allianceddapilotprofilemay11.doc)>DDA Profile</a>**

1	The books were lost in existing holdings, especially in Summit. More titles seemed to be highly specialized academic books for which there is typically little demand in any format.	Jan 20, 2012 5:16 PM
2	I don't feel like it was easy to find / identify titles within the pilot... so maybe there were good ones, but I couldn't really evaluate them. And then it was impossible to have any sort of decent long-term access to a book once I found it. The checkout periods are weird, and return-access to a book was weird, and they don't really work with the tools I use. Additionally, our non-institution patrons (from the public) were the ones I most frequently found something useful for from this collection, but they can't use them - even from our few public terminals...	Jan 20, 2012 3:46 PM
3	I, and others at our library, would have preferred that we not include older (back to 2009) imprints. Our preference would have been to have the pilot money last longer and provide access to new books for a longer period. Many of the 2009 books have already been purchased. We would like DDA to supplement holdings. Some folks here mentioned they would like to see new computer books available through DDA. Otherwise, the scope was fine.	Jan 20, 2012 2:05 PM
4	I didn't have any expectations on the scope, not being a selector in our library	Jan 18, 2012 3:30 PM
5	We serve many general education transfer students. Titles I found in the project tended to be more academic. That's good for many of our students who are learning to use specialized and scholarly sources.	Jan 18, 2012 3:11 PM
6	They were too high-level for community college students, for the most part.	Jan 17, 2012 12:06 PM
7	profile covers several subject areas that are not germane to this institution's curriculum.	Jan 11, 2012 12:41 PM
8	I think this is an ideal way to collect and share e-books.	Jan 10, 2012 1:19 PM
9	I appreciated the social science coverage	Jan 10, 2012 12:11 PM
10	Too high-end, graduate level stuff.	Jan 9, 2012 5:25 PM

**Page 1, Q2. Were you satisfied with the publishers that participate in the Pilot? Current publishers include:**

- ABC-CLIO
- Ashgate Publishing
- BRILL
- Cambridge University Press
- Earthscan
- Hodder Education
- John Wiley & Sons
- Oxford University Press
- Pharmaceutical Press
- Sage Publication...

1	Choice of publishers was ok (but definitely could be better), but we did not have a large enough selection from each publisher. Missing some bigger publishers.	Jan 20, 2012 5:16 PM
2	Decent selection, I suppose... if I could find the titles. Only "accidents" led me into titles in this program.	Jan 20, 2012 3:46 PM
3	It was nice to have Brill and Ashgate, but without broader UP inclusion, the range of titles in subjects of interest to my faculty was not broad enough to instill a lot of excitement.	Jan 20, 2012 3:13 PM
4	Increase in publishers would be ideal.	Jan 20, 2012 1:44 PM
5	Of course, more publishers would be welcome, but our users clearly found items of interest in those participating.	Jan 20, 2012 1:10 PM
6	Again, not being a selector, I feel I don't know enough about the criteria here	Jan 18, 2012 3:30 PM
7	Not the best mix of publishers for an academic library	Jan 17, 2012 2:36 PM
8	Need more medical and engineering content	Jan 10, 2012 11:19 AM
9	An increased range of publishers would be beneficial.	Jan 10, 2012 10:54 AM
10	Would like more diversity. More books that weren't quite SO academic.	Jan 10, 2012 9:09 AM
11	We ordered a 11 e-books from publishers that were not part of the DDA project.	Jan 10, 2012 8:59 AM



**Page 1, Q3. What other publishers would you like to see included in the future?**

1	Routledge; major American university presses (Chicago, California, etc.)	Jan 22, 2012 8:38 PM
2	Springer, O'Reilly and similar computer science/tech publishers, LIS publishers like Neal Schuman, Libraries Unlimited, Information Today, ALA, other large university presses.	Jan 20, 2012 5:16 PM
3	More university presses	Jan 20, 2012 3:13 PM
4	Perhaps a computer publisher like O'Reilly.	Jan 20, 2012 2:05 PM
5	Springer and Elsevier come to mind.	Jan 20, 2012 1:10 PM
6	More University Presses	Jan 20, 2012 12:44 PM
7	Springer, Elsevier	Jan 18, 2012 7:58 PM
8	n/a	Jan 18, 2012 3:30 PM
9	more university presses (Yale, Southern Illinois, etc.)	Jan 18, 2012 10:25 AM
10	Jossey-Bass additional university presses	Jan 17, 2012 2:36 PM
11	Elsevier, Harvard University Press, Princeton University Press, Johns Hopkins University Press, University of Chicago Press, University of California Press, other university presses, American Chemical Society, engineering publishers	Jan 17, 2012 12:28 PM
12	Greenwood, McFarland, Ten Speed Press, Chelsea House	Jan 17, 2012 12:06 PM
13	More university presses.	Jan 12, 2012 5:49 PM
14	It would be great to see the full universe of scholarly publishers participate.	Jan 10, 2012 1:19 PM
15	Some of the Institutes like Cato, Pew, Heritage for a more broad coverage on viewpoint	Jan 10, 2012 12:11 PM
16	ASM Press (American Society of Microbiology). CABI (Cab International) Chapman & Hall/CRC CSIRO Publishing National Research Council (NRC) Research Press, Canada NRC Research Press University of Alabama Press University of Chicago Press University of Iowa Press University of Kentucky Press University of Minnesota Press University of Nebraska Press University of North Carolina Press University of North Texas University of Ottawa Press University of Tennessee Press University Press of California University Press of Columbia University Press of Florida University Press of Mississippi University Press of Princeton Utah State University Press Wesleyan University Press Stanford University Press Rutgers University Press Purdue University Press Princeton University Press	Jan 10, 2012 10:54 AM
17	Jessica Kingsley	Jan 10, 2012 10:19 AM
18	None specifically, just more diversity.	Jan 10, 2012 9:09 AM
19	CQ Press; Rowman and Littlefield; Springer; Praeger; Academic; Libraries Unlimited; Camden House; University of California Press; Scarecrow Press; Palgrave MacMillan; Gale	Jan 10, 2012 8:59 AM

**Page 1, Q3. What other publishers would you like to see included in the future?**

20 More trade imprints for non-fiction.

Jan 9, 2012 5:25 PM



**Page 1, Q4. Did your library choose not to purchase titles in print because the titles are in the pilot?**

1	It's hard to tell what our 60 subject selectors did, but I do know of some who opted not to buy in print as a result of the pilot.	Jan 22, 2012 8:38 PM
2	Not sure about other librarians. So far, it's not changed my buying habits, except for when I would have purchased the eBook anyway.	Jan 20, 2012 3:46 PM
3	Yes, we held titles requests back if they were part of the pilot, accumulating these in a GOBI folder for later if they are needed post-pilot.	Jan 20, 2012 1:44 PM
4	In fact, we almost always chose not to purchase something when it was available via the pilot. It became part of our acquisitions routine.	Jan 20, 2012 1:10 PM
5	I don't know	Jan 18, 2012 3:30 PM
6	I pay attention to holdings in GOBI and that affects our decision to purchase or not. I haven't deliberately made a purchase decision based on whether the title was or was not in the pilot.	Jan 18, 2012 3:11 PM
7	Some faculty have insisted on print counterparts, regardless of the immediate access available through the pilot.	Jan 18, 2012 10:25 AM
8	Usually	Jan 17, 2012 9:11 AM
9	If there was a "Mostly" response I would have checked it...I know of one exception we made where a librarian was insistent that he wanted a print copy of a book. Otherwise, we have not purchased print copies of titles in the pilot.	Jan 12, 2012 5:23 PM
10	We never formulated a policy one way or the other about print titles. it was left up to the subject specialist in each area.	Jan 11, 2012 7:40 PM
11	This decision would be made individually by selectors. While sometimes selectors will not purchase in print.	Jan 10, 2012 10:54 AM
12	Currently we don't know if the books in the project that we are interested in owning will ACTUALLY get purchased, so we can't rely on the project to provide the book to us after the trial time.	Jan 10, 2012 9:09 AM
13	Our faculty and liaisons selected 48 titles independently that became part of this project. Interestingly, none of them are yet "purchased" by the consortium, but we continue to monitor	Jan 10, 2012 8:59 AM
14	We definitely bought print duplicates of some titles. Various selectors might have decided to not purchase ones available as an ebook, but we didn't have a policy.	Jan 9, 2012 5:25 PM
15	We still purchased titles in print.	Jan 9, 2012 5:08 PM

**Page 1, Q6. Are you seeing an increase in ebook order requests?**

1	We are seeing a general increase in ebook order requests, but the degree to which the pilot contributed to this is unknown.	Jan 22, 2012 8:38 PM
2	Faculty in History have not liked this pilot for the most part. They still prefer to do intensive reading in print rather than online.	Jan 20, 2012 3:13 PM
3	Interest in the course reserves aspect has been a focus for some.	Jan 20, 2012 1:10 PM
4	We are just seeing an overall increase regardless of the project or not.	Jan 18, 2012 7:58 PM
5	Regarding acceptance - The project in conjunction with our own ebook purchasing efforts means ebooks are no longer novelties in the results list. I think there is more acceptance out of necessity. Maybe students take ebooks in stride; I'm still working on that.	Jan 18, 2012 3:11 PM
6	We are not seeing an increase in ebook requests "as a result of the pilot" (if that factor is part of the question.)	Jan 17, 2012 2:36 PM
7	I've been surprised at the rate of e-book adoption and acceptance.	Jan 10, 2012 1:19 PM
8	ebooks have never been very popular on our surveys but i am unsure of this exact project's outcome on those thoughts.	Jan 10, 2012 9:09 AM
9	Ebooks remain a small part of our book demand. With more titles becoming available for download, that may change, but currently they are still a minority item when compared to print books.	Jan 9, 2012 5:25 PM
10	I'm not sure this increase is due to the DDA pilot. I have had many positive comments about the EBL interface.	Jan 9, 2012 5:08 PM

**Page 1, Q7. Are you using GOBIbetween to determine if a title is included in the pilot?**

1	I can't surmise how many of our selectors used GOBIbetween for this purpose, however.	Jan 22, 2012 8:38 PM
2	Sometimes	Jan 20, 2012 3:46 PM
3	Hadn't noticed that as a possibility. My bad!	Jan 20, 2012 3:13 PM
4	We sometimes use GOBIbetween to determine if a title is in the pilot. However, the number of firm orders that we place has been greatly reduced in recent years and we often order from other sources like Ingram or to take advantage of publisher sales.	Jan 20, 2012 2:05 PM
5	It would be great if we could see whether or not a title has been purchased or is still in the unpurchased portion of the project.	Jan 18, 2012 7:58 PM
6	I don't know	Jan 18, 2012 3:30 PM
7	We are using WorldCat Local for this purpose.	Jan 18, 2012 10:25 AM
8	We weren't aware of the ability to identify DDA books from Gobi. We were identifying DDA in our catalog through the ISBN and our link resolver.	Jan 17, 2012 2:36 PM
9	We are setting up GOBI now.	Jan 17, 2012 10:08 AM
10	But we load records locally and check our catalog before ordering.	Jan 17, 2012 9:11 AM
11	would be better if the titles were blocked in Gobi in order to minimize duplication	Jan 11, 2012 12:41 PM
12	Can't see how to determine where an EBL title is part of the pilot on GOBI...	Jan 10, 2012 7:49 AM

**Page 3, Q9. How soon did you load new ebook records after they were made available?**

1	Sometimes difficult to keep up, between loading local records, adding purchase notes to records, and deleting records, tedious manual labor.	Jan 20, 2012 5:17 PM
2	We are using Knowledgebase and loading only titles that are purchased.	Jan 17, 2012 10:11 AM
3	I usually tried to do it the same day we received the notification of new records. However, sometimes I was out of the office or busy and not able to do this.	Jan 11, 2012 7:42 PM
4	When we started we loaded them immediately but, with all the problems with the files, we decided to wait a week before loading, to give time for kinks to work out.	Jan 11, 2012 9:33 AM
5	A few loads were delayed but most have been loaded immediately.	Jan 9, 2012 5:09 PM



**Page 3, Q10. What problems did you encounter with loading records? Were they related to the additional workload or were they technical issues?**

1	This was an additional workload, as we locally loaded records. Technical issues that came up included local notes, overlays, multiple formats for the same OCLC record. Process is entirely too manual.	Jan 20, 2012 5:17 PM
2	No problems encountered.	Jan 20, 2012 1:11 PM
3	A few technical issues.	Jan 20, 2012 12:45 PM
4	No problems other than early problems getting our information to appear in Summit.	Jan 18, 2012 8:00 PM
5	No problems loading.	Jan 17, 2012 2:44 PM
6	No problems, except at the very beginning. These were cleared up following communication with Tom Larsen re: use of the MarcEdit script. Once the proper procedures were followed correctly, everything went smoothly. Also, COCC did not have access to the DDA records until October since we (OSU) didn't realize that loading the records into our catalog didn't provide their campus with access (we share the catalog). Once this was determined, duplicate item records were attached to each bib record and their proxy added to a second URL in the bib record. Then all worked fine.	Jan 17, 2012 12:28 PM
7	Mostly the time to create more detailed instructions so that an LT3 can enter the purchased titles. Enjoyed becoming more familiar with MarcEdit.	Jan 17, 2012 10:11 AM
8	It was something of a workload issue to be constantly dealing with new batches, a handful of deletions periodically, lots of information to read, etc. for a fairly small batch of e-books. Very time consuming, overall. I'm still hoping for a single batch of all the purchased titles at some point, so I can load them and update them all in one swoop, rather than going into 173 (so far) records one-by-one. Or loading a couple dozen separate files.	Jan 17, 2012 9:19 AM
9	None, very smooth.	Jan 13, 2012 8:12 AM
10	I encountered a set back when we were decided what to do with duplicate titles that we already owned in Ebook format. There was some internal decision making that had to happen when we faced this and it took longer than expected to make a decision.	Jan 11, 2012 7:42 PM
11	other than the problem records generated by OCLC / EBL there were no issues	Jan 11, 2012 12:43 PM
12	With the loading of the unpurchased records the biggest problem we are running into is the overlaying of existing records. This is a technical issue that, until it's resolved, causes an additional workload issue. We're trying to overcome with a separate III loader table that rejects the record if the OCLC # already exists in the system. We haven't quite figured it out yet but are hopeful that we're close.	Jan 11, 2012 9:33 AM
13	Problem records in files provided. Training to move these records into our local system was very helpful. Thank you!	Jan 10, 2012 10:21 AM
14	There were some issue related to the quality of the records themselves. Also, we did not understand there might be brief records with special numbers, and this resulted in at least 2 overlays of another OCLC record, when we used our	Jan 10, 2012 9:03 AM

**Page 3, Q10. What problems did you encounter with loading records? Were they related to the additional workload or were they technical issues?**

normal loading table. We have since fixed this problem and are using a unique load table.

15	No problems.	Jan 9, 2012 6:10 PM
16	Only problems were workload-related. The script worked wonderfully and I have been very grateful for it!	Jan 9, 2012 5:09 PM



**Page 3, Q11. Were you satisfied with the quality of the MARC records you received? If not, what could be improved?**

1	Absolutely not. These are minimal records at best with little to no subject headings.	Jan 20, 2012 5:17 PM
2	See question #17.	Jan 20, 2012 1:11 PM
3	Not satisfied. Many were barely cataloged. Not enough tracings. Lack of metatags means less discovery possible.	Jan 20, 2012 12:45 PM
4	For the most part, yes. We would like better subject headings, especially medical subject headings. We realize that the scope of problems are small compared to the overall size of the record collection.	Jan 18, 2012 8:00 PM
5	No! My colleague says the inadequacy of the records has been discussed by participants. Count us among those who are dissatisfied with no LC 050 (call numbers) and lacking subjects under 6XX. The curious thing is that fuller MARC records appear to be available in OCLC so we don't understand why the inferior records are distributed.	Jan 17, 2012 2:44 PM
6	No. Not all records had LC subject headings. Some had titles in Title form, with each word capitalized. Others did not have complete call numbers. To fix all of the problems would take a long time and our staff don't have the time to examine each record.	Jan 17, 2012 12:28 PM
7	They weren't too great, but serviceable. What would be nice is if we could re-load them after a time, after the records have been improved by OCLC participants around the globe.	Jan 17, 2012 9:19 AM
8	Yes.	Jan 13, 2012 8:12 AM
9	The quality of MARC records was very uneven. Not all had subject headings. Some records were very minimal.	Jan 11, 2012 7:42 PM
10	no, subject headings are lacking at times. some records are not very robust.	Jan 11, 2012 12:43 PM
11	Not really no. We decided to accept the unpurchased records as they came (with only the local MarcEdit changes) and only worry about them when/if they were purchased. But the amount of time I spend on the small number of purchased titles is out of proportion to any other workflow we do. The fact that roughly half of the purchased titles come with records that have no subject headings at all and frequently need coding added and fields fixed is unacceptable. Particularly when there are perfectly wonderful records available in OCLC.	Jan 11, 2012 9:33 AM
12	Not entirely. Given the scope of the project, it is to be understood. Brief records were problems. Some "full" records lack subject headings. In some cases the KB holdings are not attached to the record that was sent to us, but in fact are attached to a different record. As yet, the consortium has not "purchased" one of those, but it will be an issue that will come up.	Jan 10, 2012 9:03 AM
13	Not really. A lot of records lacked subject headings and call numbers. There seem to be better records in OCLC.	Jan 9, 2012 6:10 PM
14	Reasonably satisfied.	Jan 9, 2012 5:09 PM



**Page 4, Q13. Did you feel that these option(s) were adequate for patrons to find the content?**

1	Personally, I would have preferred having a local load as well, but that option was not favored by our cataloging staff, because of maintenance issues.	Jan 22, 2012 8:40 PM
2	Librarians reported these records sometimes being buried in search results, while others said they were at the top of search results. It was also awkward that we were instructed not to publicize/promote this collection to users.	Jan 20, 2012 5:18 PM
3	no	Jan 20, 2012 3:47 PM
4	Yes	Jan 20, 2012 3:25 PM
5	Yes. It was very effective.	Jan 20, 2012 2:08 PM
6	Yes, this combination seemed to work well for us.	Jan 20, 2012 1:45 PM
7	They were adequate, but see question #14.	Jan 20, 2012 1:12 PM
8	Yes, though poor quality of records contributed to reduced discovery	Jan 20, 2012 12:46 PM
9	Summit access was complicated by the Find It@Your Library button not working properly.	Jan 20, 2012 12:20 PM
10	Yes. It would be nice if one could filter results in Summit to show DDA titles only.	Jan 19, 2012 1:01 PM
11	Yes. Our users always start off with a search in our local catalog so this was important for us. Even though we have our local instance of WorldCat Local, we know that it is not favored by our users.	Jan 18, 2012 8:01 PM
12	Our version of WorldCat Local is very limited	Jan 18, 2012 3:31 PM
13	We had some difficulty in the beginning getting the titles to display in our local catalog. At the time we thought it would put our students/staff at a disadvantage.	Jan 18, 2012 3:13 PM
14	For the most part, yes. Not loading records was the right decision at the time because of staff transitions.	Jan 18, 2012 10:25 AM
15	No not really because the SUMMIT holdings are confusing to patrons. For reasons we do not understand Seattle U holdings do not show up as part of the Alliance libraries. (we aren't sure why Seattle U holdings are not scraped?)	Jan 17, 2012 2:57 PM
16	They were adequate, but not beyond adequate as we did not do any promotion.	Jan 17, 2012 12:28 PM
17	yes	Jan 17, 2012 12:06 PM
18	Proper assessment of the answer to this question has not been completed. Advertising the source may have helped with our small student body compared to the larger universities. We did mention the EBL in fall writing classes.	Jan 17, 2012 10:14 AM
19	Yes.	Jan 17, 2012 9:26 AM
20	Yes	Jan 17, 2012 9:25 AM
21	Yes.	Jan 13, 2012 8:12 AM

**Page 4, Q13. Did you feel that these option(s) were adequate for patrons to find the content?**

22	Yes, mostly.	Jan 12, 2012 5:49 PM
23	yes	Jan 12, 2012 5:28 PM
24	Usage increased as the number of titles increased so I am guessing that yes, but we did not survey patrons.	Jan 11, 2012 7:44 PM
25	We have a discovery service, but it is not world cat local	Jan 11, 2012 12:46 PM
26	Yes. I felt that this gave access without unduly highlighting them over other materials. It is a little confusing in Summit thought, because we have been telling patrons for years that they can't get into the Summit ebooks and now they can get into some of them...obviously time and training can solve this.	Jan 11, 2012 11:05 AM
27	Yes	Jan 10, 2012 1:29 PM
28	Yes	Jan 10, 2012 12:13 PM
29	yes	Jan 10, 2012 10:21 AM
30	Not really. It would have been nice to be able to announce we have ebooks to look through.	Jan 10, 2012 9:10 AM
31	Yes.	Jan 10, 2012 9:04 AM
32	yes	Jan 10, 2012 7:50 AM
33	Yes	Jan 9, 2012 6:10 PM
34	Well, given the poor quality of WorldCat Local, no. But it was the same option available for print books.	Jan 9, 2012 5:27 PM
35	Yes	Jan 9, 2012 5:11 PM



**Page 4, Q14. How else would you want patrons to discover content?**

1	We also have the large Ebrary collection and some NetLibrary books. Ideally, students could search across all platforms. This may not be possible.	Jan 20, 2012 2:08 PM
2	Not sure.	Jan 20, 2012 1:45 PM
3	a) We need to be able to market the DDA pilot. b) We want to test providing a discovery tool specifically for electronic content (we will be working on this in the coming month).	Jan 20, 2012 1:12 PM
4	Via Summit	Jan 20, 2012 12:46 PM
5	better access via Summit	Jan 20, 2012 12:20 PM
6	Nothing else.	Jan 18, 2012 8:01 PM
7	Not sure, since as mentioned above Summit seems confusing to patrons.	Jan 17, 2012 2:57 PM
8	Instruction on how to locate and use these resources, a virtual display of electronic collections, a 2 minute video telling people how to use them, have an app that indicates "find in my library" if a records is encountered during a Google search	Jan 17, 2012 12:28 PM
9	It would be nice if holdings showed up better in Summit.	Jan 17, 2012 9:26 AM
10	If we could let faculty know about the pilot and that these eBooks were accessible and possibly point out titles of interest to them that may have helped.	Jan 11, 2012 7:44 PM
11	We also used Direct link via libguides	Jan 10, 2012 12:13 PM
12	Marketing that the ebooks were available would have been very nice. Patrons like to know something is available and not just "stumble into it."	Jan 10, 2012 9:10 AM
13	We would like to be able to advertise this material and scope it, which we have not done.	Jan 10, 2012 9:04 AM
14	Theoretically there could have been titles put on reserve or added to research guides, but I don't think there were any of these titles that were also required for a course. Some may have been added to research guides.	Jan 9, 2012 5:27 PM
15	We struggled at first about whether to add EBL to our Databases A-Z list. I think it's a pretty browse-friendly interface, and we would probably get more use if people were actively teaching about it.	Jan 9, 2012 5:11 PM

**Page 5, Q16. If yes, please rate your satisfaction with the Knowledge Base**

1	Timeliness and completeness/accuracy of links are issues.	Jan 22, 2012 8:41 PM
2	For a product that is supposed to be trouble free, it caused a lot of headaches and consumed too much staff time to tweak and troubleshoot.	Jan 20, 2012 1:46 PM
3	still learning	Jan 18, 2012 3:31 PM
4	I would say somewhat satisfied rather than a little satisfied. The lag time for updating is a concern, as is unpredictable access problems for some titles. But, it doesn't take very much time at all to maintain, which is a plus for us.	Jan 18, 2012 10:27 AM
5	The titles were too difficult to access and use. Most of our patrons didn't have the patience to get through the instruction manual.	Jan 17, 2012 12:07 PM
6	Not sure as I haven't gotten too far in getting things set up in it.	Jan 11, 2012 11:05 AM
7	OCLC accidentally turned on all EBL titles within knowledge base for us. It took over one week to get these holdings removed. As part of the process they removed legitimate holdings we had actually purchased.	Jan 10, 2012 9:07 AM
8	We just added it in December.	Jan 9, 2012 5:28 PM
9	We turned the KB off a day after turning it on for this pilot, because of the full text limiter. We have now turned it back on and are populating it. I think it has a lot of potential but I still have worries about accuracy.	Jan 9, 2012 5:12 PM

**Page 5, Q17. What is your perception of the quality of the catalog records for the pilot titles?**

1	Although most of the records were satisfactory, a significant minority were not full records even when there was a fuller record in WorldCat. Also, too many records were either for print resources when the record for the digital resource was present in WorldCat, or the records were not provider-neutral when a provider-neutral record existed in WorldCat. In short, often the record distributed was not the best record available.	Jan 20, 2012 1:13 PM
2	Mostly ugly; records come in with incomplete summaries, missing subject headings. There are better records out there; we should be using them.	Jan 18, 2012 10:27 AM
3	As mentioned earlier, our cataloger wonders why inadequate records are being sent for loading when more complete records are available for some records. We are dissatisfied with the lack of 050 and 6XX tags.	Jan 17, 2012 2:59 PM
4	Access points may be improved. Some records do not have enough or any subject headings. However, the 505s will hopefully help in discovery.	Jan 17, 2012 10:30 AM
5	Sort of hit-and-miss.	Jan 17, 2012 9:27 AM
6	The quality of the records was uneven. They all will not meet the floor bibliographic standards that were just mandated. They also do not meet our local minimal level of completeness in that they do not all have subject headings.	Jan 11, 2012 7:45 PM
7	Too many of the records don't even have subject headings. It's even more frustrating that perfectly good records are available in OCLC, we just aren't being sent them.	Jan 11, 2012 9:36 AM
8	No notes/content information and no call nos. on the records	Jan 10, 2012 12:14 PM
9	Many had no subjects. Authors were a mess. Many records were so brief that how would one find it unless they were looking for an EXACT title or author. Since we had to rely on people to stumble into these records and could not announce them, it would have been nice to have records that have subjects and complete authors so "stumbling into them" would actually happen.	Jan 10, 2012 9:12 AM
10	I would like to have a mechanism to insure that the titles we purchase and keep are well cataloged, I think it is reasonable to accept that not all the records will be perfect up front. Having said that, please note that the match between Knowledgebase holdings and the bib record is not always accurate.	Jan 10, 2012 9:07 AM
11	No opinion. I never looked at the cataloging of the EBL titles specifically.	Jan 9, 2012 5:28 PM



**Page 6, Q18. Are you surprised by your library's usage? If so, what was surprising and why?**

1	Not surprised.	Jan 22, 2012 8:48 PM
2	Usage is not as high as some librarians thought it may be. That might hinge somewhat on not being able to publicize/market the project/collection. Search results sometime dominate with these DDA records, and sometimes they are extremely buried. These may contribute to usage statistics. While sometimes patrons found a book they could use, more times than not the titles were more esoteric in nature.	Jan 20, 2012 5:27 PM
3	My patrons tend to be excited by the idea of eBooks, but infinitely disappointed by the reality of the problems of using eBooks as presented via most vendors.	Jan 20, 2012 3:48 PM
4	I, and other librarians, have been pleasantly surprised when teaching and our demo searches bring up excellent EBL records to books that we would not see otherwise. We have observed students discovering EBL DDA records also.	Jan 20, 2012 2:24 PM
5	No, usage is right about where I thought it might be for our FTE. Subjects are pertinent to our areas of study. A few titles I think we probably wouldn't have picked up as part of our normal ordering process, so that's good.	Jan 20, 2012 1:50 PM
6	I was not surprised in the sense that our patrons are heavy Summit users, so there is clear demand for monographs beyond what we can supply with our budget. I was mildly surprised by the comfort level with eBooks in general and the degree to which this has pushed faculty towards eBooks.	Jan 20, 2012 1:18 PM
7	It was less then I had hoped. They were not as discoverable as they needed to be and a large portion were not useful enough for our curriculum.	Jan 20, 2012 12:48 PM
8	We were pleasantly surprised by the high usage of our students who discovered these titles through our catalog without us advertising this pilot.	Jan 20, 2012 12:24 PM
9	It was actually higher than expected. It was great to see usage that we wouldn't normally expect on titles that we can't always purchase for our collection.	Jan 18, 2012 8:03 PM
10	I'm surprised that overall useage is low. I assumed the funds would be spent much more quickly.	Jan 18, 2012 3:24 PM
11	No	Jan 18, 2012 10:43 AM
12	Yes we are surprised to appear as 5th on the list of users. This surprises us since we were not allowed to market or publicize the pilot to our faculty and students; and secondly we thought we would get better usage with more academic ebooks.	Jan 17, 2012 3:05 PM
13	Our usage is low - we don't seem to show up in the top 5 libraries for usage. The other libraries are larger than ours. Choice of publishers doesn't match well with OSU's educational focus.	Jan 17, 2012 12:28 PM
14	No	Jan 17, 2012 10:35 AM
15	No.	Jan 17, 2012 9:29 AM
16	No	Jan 12, 2012 5:40 PM

**Page 6, Q18. Are you surprised by your library's usage? If so, what was surprising and why?**

17	At first our usage was low and we were worried that people were not finding the Ebooks. However, as content increased, so did our usage numbers.	Jan 11, 2012 7:48 PM
18	I thought more purchases would be triggered by our users.	Jan 10, 2012 1:32 PM
19	no, our students are used to accessing ebooks	Jan 10, 2012 12:27 PM
20	It is interesting to see the subjects that are being used and purchased.	Jan 10, 2012 10:58 AM
21	No, about what i thought	Jan 10, 2012 9:16 AM
22	No	Jan 10, 2012 9:09 AM
23	Not surprised, but assume that it will go up as users come across more titles doing searches.	Jan 10, 2012 8:00 AM
24	It is a little lower than I thought it would be, but I'm not surprised.	Jan 9, 2012 5:30 PM
25	No	Jan 9, 2012 5:13 PM



**Page 6, Q19. Is there anything additional you would like to see in the weekly statistics reports?**

1	No.	Jan 20, 2012 5:27 PM
2	No.	Jan 20, 2012 2:24 PM
3	No.	Jan 20, 2012 1:50 PM
4	No.	Jan 20, 2012 1:18 PM
5	No	Jan 20, 2012 12:48 PM
6	Nope.	Jan 18, 2012 8:03 PM
7	No, the statistical reports have provided good information for now.	Jan 17, 2012 3:05 PM
8	no	Jan 17, 2012 12:28 PM
9	No	Jan 17, 2012 10:35 AM
10	No. They're very complete-- thanks.	Jan 17, 2012 9:29 AM
11	A break down on usage by subject area using classification numbers or broad subject areas.	Jan 11, 2012 7:48 PM
12	No, the reports have been fine.	Jan 10, 2012 1:32 PM
13	Addition of call # column to allow seeing usage in our institution by subject area	Jan 10, 2012 12:27 PM
14	Not that i can think of	Jan 10, 2012 9:16 AM
15	No	Jan 10, 2012 9:09 AM
16	Views as opposed to downloads	Jan 10, 2012 8:00 AM
17	No, the stats are awesome.	Jan 9, 2012 5:13 PM



**Page 6, Q20. Do you feel like this is a successful pilot? Why or why not?**

1	I think the Alliance took on an exceedingly complex task and delivered what was proposed to be done, on time (and even under budget!) The glitches were mostly out of the Team's control (e.g., problems with the Knowledge Base). Being on the Team I have a unique perspective and perhaps a biased one, but am proud to have been part of this pioneering effort.	Jan 22, 2012 8:48 PM
2	This depends on who you ask, extreme variance in answers at this institution. Some think it was successful as far as pushing the e-book agenda, some think that it was a failure as far as access and quality of information.	Jan 20, 2012 5:27 PM
3	Yes. With this pilot, the Alliance not only successfully engaged in consortial collection development, we also utilized a new selection and delivery model. Additionally, the pilot allows us to harvest data that is potentially useful in planning future projects.	Jan 20, 2012 2:24 PM
4	Yes, overall. Usage was broad and ROI seems to be good for the most part.	Jan 20, 2012 1:50 PM
5	Yes - the tweaks made in October seem to have been the correct ones to make, and it is clear that there is a future for this and similar Alliance-wide collection building efforts.	Jan 20, 2012 1:18 PM
6	Moderately successful. It shows how it can be done with tweaks.	Jan 20, 2012 12:48 PM
7	Yes, absolutely. The implementation was pretty straightforward (we don't deal with KB) and this pilot provided access to a great number of additional resources cost-effectively. Also, the titles were purchased based the needs of the patrons in the Alliance.	Jan 20, 2012 12:24 PM
8	Yes. It was a proof of concept. Use was perhaps less than anticipated, but we were asked not to publicize the DDA items, so users didn't look for them and may not have realized that they could access them.	Jan 19, 2012 1:03 PM
9	Yes. We are accessing titles that we wouldn't normally purchase and it is meeting the stated goal of sharing access across the Alliance.	Jan 18, 2012 8:03 PM
10	Moderately successful. I think the team has done a great job of managing the project and keeping libraries informed.	Jan 18, 2012 3:24 PM
11	Somewhat successful - we did purchase some joint content, but without doing user satisfaction assessment at each institution, it's hard to know what users think about this kind of access to information.	Jan 18, 2012 10:43 AM
12	We felt it could have been more successful for our academic environment if additional publishers and subsequently more ebooks were included in the pilot.	Jan 17, 2012 3:05 PM
13	Yes, the pilot is successful. All of the libraries are using it and undergraduates are leading the way.	Jan 17, 2012 12:28 PM
14	Yes, Selections for students were broad enough. The Alliance DDA-EBL Team were very helpful. Increasing the number of title possibilities will help increase selection numbers.	Jan 17, 2012 10:35 AM
15	Um, it's a lot of hassle. On the other hand, I think it's a fairly good deal for the Alliance. Now that we've done some of it, there is hassle/complexity that is	Jan 17, 2012 9:29 AM

**Page 6, Q20. Do you feel like this is a successful pilot? Why or why not?**

never going to go away, so I suppose it might as well continue.

16	Sort of. I know directors want to move ahead with ebooks, but I don't see attitudes changing among faculty and students yet. We can't get too far ahead of our users. Also, there has been way too much self-congratulation around this pilot, both locally and nationally. A little less tooting of the horn would be okay. Sorry to be blunt, but it's been tiresome to keep reading about how incredible this project is.	Jan 12, 2012 5:52 PM
17	Yes	Jan 12, 2012 5:40 PM
18	Yes, it brought a lot of Ebooks in to our catalog that would not have been there otherwise. It also demonstrated to us that Ebooks are useful to patrons. However, it seems like our usage was on the lower end from others. It would have been helpful to explore promotion techniques to improve our usage.	Jan 11, 2012 7:48 PM
19	not really, low use is the norm across the Alliance	Jan 11, 2012 12:47 PM
20	Yes. Mainly because our students have had access to additional resources. Both from the possible access to the ebooks, and because we did not purchase print editions of the same books, but were able to purchase other titles instead. I hope that the publishers have made enough that they are willing to continue with demand driven access.	Jan 11, 2012 11:12 AM
21	Yes. I've been very pleased with the titles available to our patrons. The extra log in required is a little clunky, but access has been pretty smooth.	Jan 10, 2012 1:32 PM
22	I think the pilot is very successful. It has provided proof of concept for both the consortial based acquisitions of e-books and patron-driven purchasing.	Jan 10, 2012 1:21 PM
23	Yes, I liked being able to see how a consortial ebook sharing might expand the depth of our resources.	Jan 10, 2012 12:27 PM
24	Successful it has broadened our access to monographs at little cost.	Jan 10, 2012 10:58 AM
25	Yes, from our perspective it was great to have so many ebook titles available for our patrons without having to pay full cost. We would not have purchased all the titles that were bought by this DDA method but the majority are viable for our patrons.	Jan 10, 2012 10:27 AM
26	I think it is 50/50. It is a great idea, but records were lousy. Not being able to let patrons know was a downside. Many titles are a bit too academic or narrow (our school is undergrad mostly and many titles were above their knowledge base). Wonderful idea but need broader choices and better records AND ability to tell patrons about our new ebooks.	Jan 10, 2012 9:16 AM
27	Yes. I appreciate the upfront material and the instruction for the various TS depts. With the exception of our little EBL glitch, patrons have enjoyed having this material.	Jan 10, 2012 9:09 AM
28	Yes, Makes users more aware of ebooks.	Jan 10, 2012 8:00 AM
29	Yes. Lots of use of ebooks.	Jan 9, 2012 6:11 PM

**Page 6, Q20. Do you feel like this is a successful pilot? Why or why not?**

30	Yes. The pilot demonstrated the model and how it can work. The low use came mostly from the titles offered, not the model itself.	Jan 9, 2012 5:30 PM
31	Yes - we have provided access to so much content! I am really impressed.	Jan 9, 2012 5:13 PM



**Page 6, Q21. What could have been done differently and/or what should be different going forward?**

1	Communication coming on the technical side with records improved over time but was difficult when the project was being implemented this summer. Some may say there is a disconnect between the decision-makers, the technical services people who deal with the records and public services who interact with patrons.	Jan 20, 2012 5:27 PM
2	Publicity	Jan 20, 2012 3:48 PM
3	Please continue to keep in mind budget constraints, particularly of the 'smalls.' I can't think of anything that should be done differently.	Jan 20, 2012 2:24 PM
4	Different funding model obviously, moving forward. For the past pilot, hindsight doesn't really offer a fair assessment. Getting the STL correct and the larger retrospective load in the beginning would have been nice.	Jan 20, 2012 1:50 PM
5	I understand the reason for not promoting during the pilot, but we very much want to promote this going forward. Also, we'll be curious to see how pricing is determined going forward.	Jan 20, 2012 1:18 PM
6	Better cataloging and better title selection.	Jan 20, 2012 12:48 PM
7	In providing an email list of purchased titles, please include OCLC # of purchased titles.	Jan 20, 2012 12:24 PM
8	I'd like to see more impact on improving the quality of the MARC records	Jan 18, 2012 3:32 PM
9	There wasn't much promotion. I understand why it was rolled out quietly over the summer, but it didn't pick up significantly during the fall the way I expected it to.	Jan 18, 2012 3:24 PM
10	Better ways to publicize the pilot and present users with info about how it actually works - by not publicizing, you may not see one of these for a while, and then if you are asked to help gain access, you may have forgotten the answers to the commons questions users have.	Jan 18, 2012 10:43 AM
11	1) Provide better MARC records; 2) additional academic publishers; 3) allow us to market the project to the campus community.	Jan 17, 2012 3:05 PM
12	A larger risk pool is needed as the Alliance's numbers are small. Option or support for marketing EBL platform content is needed. It is also not clear how compatible this is with mobile devices. Preservation is an issue; how many titles stay listed (especially is only used rarely). Functionality and usability on e-books needs to be addressed. The checkout period should be revisited - with the ability make longer - get access now, but read later.	Jan 17, 2012 12:28 PM
13	I would like to still get notifications when new loads are available.	Jan 13, 2012 8:13 AM
14	These books need to be available to public users. It is unacceptable that on-site public users in a Summit library cannot access titles that we've paid for.	Jan 12, 2012 5:52 PM
15	The don't advertise directive was a bit confusing. I understand why, but it seemed like our librarians had endless conversations about what exactly that meant. Could we put them on lists; could we email a title to a students/faculty member; could we put one on reserve. I think a few more acceptable use	Jan 11, 2012 11:12 AM

**Page 6, Q21. What could have been done differently and/or what should be different going forward?**

scenarios from the DDA committee would have been helpful.

- |    |   |                       |
|----|---|-----------------------|
| 16 | I would like to see the pilot become permanent and extended as far as possible. It would also be great to be able to make an e-book purchase through Gobi and know that there would be an option to buy the title on behalf of the entire Alliance.   | Jan 10, 2012 1:21 PM  |
| 17 | A better authentication method would be a big improvement. I would like to see a more seamless transition to the book from our catalog. Our other ebook products are IP authenticated with a single login to the network. The EBLscreen with it's select institution and additional login is confusing and laborious. Presenting them with a login screen is fine, but once logged in, they should go directly to the book requested. | Jan 10, 2012 12:27 PM |
| 18 | Going from 10 hits to 5 was a MUST (good move to have done). Would be nice to be able to tell patrons about the ebooks being available. Try to get more publishers and not always allow them to give us the very academic or narrow titles. MUST have better OCLC records next time!!!  | Jan 10, 2012 9:16 AM  |
| 19 | Additional assessment (which this is of course providing) should drive that. Perhaps also recognition that the individuals at 36 libraries do not have the same familiarity with the incoming records as the folks who have been working on the committee. Problems should be spelled out for all to understand.  | Jan 10, 2012 9:09 AM  |
| 20 | Should you have to download to count towards purchase? User's might not have means to download--at public computers...Shouldn't views count as well?  | Jan 10, 2012 8:00 AM  |
| 21 | More trade non-fiction, less academic.  | Jan 9, 2012 5:30 PM   |

