

Summit COE Working Group Call

Wednesday, April 6th, 2016, 9:00 – 10:00 PST

Attendees (please **bold** your name as you come in):

Jesse Thomas, Kate Cabe, Erin Bledsoe, Heidi Nance, Julie Carter, Dawn LoweWincentzen, Sue Shipman, David Ketchum, Shanel Parette, Ray Henry

Credentials:

Please join the meeting from your computer, tablet or smartphone.

<https://global.gotomeeting.com/join/180585925>

Or you can also dial in using your phone:

Phone Number: 1-872-240-3412

Access Code: 180-585-925

Agenda:

1. Summit COE Wrap Proposal (Ray)
2. **Article Request Form** (Heidi)
 - a. SF Case #201440 – “I think we [ExL] can offer some solutions here. Can we have a short call to re-discuss this case so we can better identify the gap in the functionality?”
 - b. Bound journals vs. PCI article requests
 - i. How do we expect the citation information to map into the borrowing loan request form for these types of materials?
3. **April Release Problems**
 - a. Ready to Be Sent problem (SF Case #213040) – caching issue
 - b. Locate Problems (SF Case #213304)
 - i. Borrowing vs. Lending - ExL’s explanation seems overly simplistic. I’ve asked for additional details on my case.
 - ii. Recalculate Rota Assignment
4. **Contacting Summit processors and/or D&D Reps**
 - a. Basic script/sample questions - Draft
 - b. Timeline?
5. **Other topics?**